



SHAKESPEARE
on the LAWN
July 19-23, 2023

Frequently Asked Questions

- * Gates Open at 6:00 pm
- * Performance Begins at 7:30 pm (run time is 2 hours and 40 minutes)
- * There will be one 20-minute intermission

Can I purchase tickets at the door?

Tickets must be pre-purchased online and will not be sold at the door. Ticket sales close 2 days prior to each night's performance.

How do I get to Salisbury House?

*From I-235, take the 42nd Street exit. Proceed south on 42nd Street for about ½ mile. Turn left onto Tonawanda Drive. Salisbury House is located at **4025 Tonawanda Drive**. It is the **4th** property on the North side of the street. Please Note: Tonawanda Drive will be temporarily turned into a one-way, eastbound only street.*

*Do not enter Tonawanda from the east side of Salisbury House. **Enter off 42nd Street only.***

Where should I Park?

*When you purchase your event ticket you can also **pre-purchase a parking spot for \$15** in the Salisbury House main parking lot. Parking spaces in the main parking lot are very limited. Spaces will not be sold at the event and sales close 2 days prior to each night's performance or when lot is sold out. Parking purchase(s) are non-refundable or changeable to a different day.*

*We encourage you to carpool, rideshare, bike or walk to the event as parking in the Salisbury House parking lot is **limited**. On-street parking is available on the south and east sides of Tonawanda Drive and on nearby surrounding streets. When entering Tonawanda from 42nd Street, follow Tonawanda in front of Salisbury House and around the curve going northbound toward Grand Ave. You can also enter Tonawanda off Grand Ave. going southbound and park along the west side of southbound Tonawanda (this is a one-way street). There will be golf carts to taxi you from the various parking pick-up areas. *Please be considerate of our neighbors!**

Handicap Accessible Parking & Accessible Seating

*If you require **accessible parking** and/or **accessible seating on the terrace** contact us **ASAP** to reserve an accessible parking space and/or accessible seating. Email us at ContactUs@salisburyhouse.org*

There is limited accessible parking available on the north side of Salisbury House in the circle drive parking area and will be available on a first-come-first-served basis if not reserved in advance.

*The parking attendant at the main parking lot entrance will check you off on the reserved accessible parking list and will give you an accessible parking pass. You will proceed up the main parking lot and wind around the west side of the building. If you park in the accessible parking area, enter the House through the main arched north entrance to check in with your event ticket(s). Access to the gardens from this parking area requires stairs, therefore there will be limited accessible seating on the terrace available. **Note:** Due to the terrace area being on the "stage," if seated in this area, you will be unable to leave your seat to use the restroom, etc. during the performance.*

When you Arrive - Follow the stairs from the parking lot up the sidewalk and check in at the tent before finding your seat. Check-in will begin promptly at 6:00 pm.

Will I receive a paper or digital event ticket?

We do not issue paper or digital tickets. Please print your ticket email receipt or present it from your phone to check in upon arrival. When you check in upon arrival give the ticket purchaser's name.

Can I change my ticket to a different night than what I originally purchased?

We must be notified by the end of the business day on Monday, July 17 to make any ticket changes.

Please EMAIL US at ContactUs@salisburyhouse.org with the purchaser's name, the original purchase night, the night you would like to switch to, and the names of any others on your purchase. All ticket sales are final. Tickets are non-refundable and non-transferable to other events. If you are unable to attend, please feel free to gift your ticket to a friend. Advance parking purchases are non-refundable and cannot be changed to a different night due to limited availability.

Can I bring my own chair or blanket?

Plastic lawn chairs are provided, however you may bring your own bag chairs or a blanket. Blanket spaces are very limited and allowed in designated areas only. Ushers will direct you to the various areas. One small blanket per group is permitted. All seating and blanket spaces are first-come-first-served.

Can I bring my own food and drink?

Picnics are welcome, however **RED WINE IS NOT PERMITTED ON THE PROPERTY.** If red wine was to accidentally spill on the historic pathways or terrace it would stain the stone. Please be sure to dispose of all your refuse in the provided trash and recycling receptacles or take it with you. Do not pour any liquids into the garden beds.

As part of our fundraising efforts, we will have wine (available by the glass or bottle), beer, cider, water and soda available for purchase. Ice cream will also be available for purchase for a \$5 minimum donation while supplies last! Both credit cards and cash will be accepted. The concessions tent will open at 6:00 pm and is located on the west side of the lawn along the sidewalk.

Meal Box Orders - Pre-ordered meal boxes will be available for pickup on the west side of the lawn at the concessions tent. Pick-up starts at 6:00 pm and ends at 7:30 pm. Boxes will not be sold on the day of the performance. All pre-order sales are final. Food substitutions are not accepted.

Do I need to bring bug spray?

The grounds are professionally sprayed for mosquitos before the event. We do recommend that you bring your own bug spray, as we will have a limited supply available. **Please Note – bug spray kills the grass. Please only spray in designated bug spraying areas or on the cement away from the garden beds only.**

Will there be restrooms available?

There will be portable restrooms and sinks available for guests to use. Accessible seating guests will have access to portable restrooms on the north side of the house during intermission. The restrooms inside the museum will not be open to the public.

Will Salisbury House be Open to the Public? Salisbury House will not be open to the public during performances. Museum hours will be 10 am - 3 pm July 19-23. Check our website at salisburyhouse.org for open days and tour times!

How do I sign up to volunteer at Salisbury House and/or Shakespeare on the Lawn?

Visit the Salisbury House website to sign up <https://salisburyhouse.org/volunteer.php>

Is photography or videography allowed during the performance?

Non-professional photography is allowed, however ***using a flash is strictly prohibited***. Videography is not allowed. Please tag us at @salisburihousedsm – we would love to see your photos!

Are pets allowed at Shakespeare on the Lawn?

We love our pets too, but we do ask that you please leave your four-legged friends at home.

Rain Policy - In the case of a rain delay or cancellation, you will receive email communication (if your email was provided during the ticket purchase) no later than 4 PM on the day of the performance with updates and instructions. Updates will also be posted on the Shakespeare on the Lawn event page on Facebook. To review the rain policy, visit the Salisbury House website at https://salisburyhouse.org/event.php?event_id=1085_0

Umbrella usage is not permitted as it can obstruct the view of guests seated behind you.

Is my ticket purchase tax-deductible?

Your ticket purchase is not tax-deductible. However, you may elect to add an additional donation with your ticket purchase to benefit this fundraising event. All net proceeds from the event will support Shakespeare on the Lawn. You will receive a donation letter in the mail for income tax purposes.

Smoking and vaping are strictly forbidden in the seating and performance areas and are allowed in designated smoking areas only.

No weapons are allowed on the premises.

**Due to the overwhelming number of phone calls, we request no phone calls.
Please EMAIL US at ContactUs@salisburyhouse.org if you have other questions.**