

Salisbury House Events - Ticket and Weather Policy

- An event may be canceled by Salisbury House if, in its sole judgment, extreme weather or other conditions could jeopardize the safety of visitors, volunteers, performers, and staff. Generally, rain or snow flurries would not lead the event to be canceled; however, extremely heavy rain, thunder and lightning, very strong wind, blizzard conditions, heavy ice, or a prediction of such conditions could force the event to be canceled.
- Outdoor performances may be delayed to allow for the passing of a brief shower or may continue as scheduled during a light rain. If staff determines that conditions warrant canceling an event, a message will be posted on the Salisbury House website, voicemail and Facebook page.
- If Salisbury House cancels before the event, tickets may be exchanged for another performance of the same event (if space is available) or a request may be made to credit the value of the tickets as a tax-deductible contribution to Salisbury House.
- If an event is in progress, every effort will be made to complete the performance in progress.
- If a performance is canceled before intermission, tickets may be exchanged for another performance of the same event (if space is available). There are no ticket refunds or exchanges for shortened, interrupted, or delayed performances past intermission.
- All sales are final. No refunds are available. However, returned tickets may qualify as a tax-deductible donation if returned to Salisbury House before the event begins.

In case of a cancellation or delay of an event, information will be posted here on our website, Salisbury House & Gardens Facebook page, Twitter and on the Salisbury House Foundation phone system (515-274-1777).